





For a user, the portal is a window into the information held by a range of health providers. It can hold data from a GP practice, from community care, social care, and hospitals. All this is available with a single log in, on a single screen.

Medway Patient Portal improves communication between patients and professionals. It provides secure messaging and notifications, allowing patients to upload documents, photos and videos, to share health diaries, and to enter self-recorded information such as blood pressure, blood sugar, weight, or compliance with medication.

Medway Patient Portal allows patients to:

- engage with their own records
- become active participants in care plans
- view and manage appointments, and track the progress of their care
- interact with health providers
- view relevant information and services that health providers may wish to share, including appointment reminders, locations, maps, or guidance explaining a particular illness or procedure.
- Patients can view and update records using smartphones, tablets and personal computers. Medway Patient Portal supports IOS and Android, (and will soon support Microsoft Surface) and a rich web interface is available for users on desktop computers
- The system provides a 'native' user experience on each device using integrated technology such as voice recognition, media capture and geo-location.

Security and access controls

Medway Patient Portal allows healthcare organisations to define the type of data to be shared with patients and how it will be displayed. It includes powerful security controls such as secure registration and high security password management. And, depending upon the limitations you set, patients can access care documents, letters, appointments, images, results, care plans and care pathways.

Medway Patient Portal is part of the Medway range of integrated Electronic Patient Record (EPR) modules, patient management and clinical information systems.



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